

Responsible Business Progress in 2016

"Being a responsible business is much more than words on paper. It is a fundamental element of our business and something we live and breathe every day."

Kurt Ekert
President & CEO,
Carlson Wagonlit Travel

Responsible Business Governance



WE SUPPORT

94%

of 2020 objectives initiated or in progress

80

RB Network members in 32 countries

SUSTAINABLE DEVELOPMENT GOALS

Ethics & Business Behavior

99.1%
of employees completed the Code of Business Ethics and Conduct training

Rolled out training for the Responsible Supplier Code to
100%
of CWT's senior management

Human Resources and Human Rights

95%
of job candidates would recommend CWT

>540
online courses offered through the My Learning management system

50%
of director level roles and above are held by women

Environment

5
days dedicated to employee environmental awareness worldwide

22
countries representing 80% of CWT's total revenue reported environmental data



1,205

tons of CO₂e were offset through corporate event offsetting projects

Responsible Products and Services

157

CWT locations involved in Risk Assessment campaign

100%

of new hires trained for Business Continuity Plan awareness

7,235
security and medical alerts on CWT To Go™ App

Community Involvement

75

initiatives organized, more than 300 since 2014

63

partner organizations

3E

Education

Emergencies

Essential needs

